

## THOUSANDS BENEFITED FROM DERMAN'S SERVICES IN HACKNEY

We have had another busy, challenging but a successful year. During 2016-17 financial year, more than 5,000 individuals benefited from DERMAN services. The services we provided were:

Bi-Lingual Health Advocacy, Counselling, Mental Health Recovery and Support, Welfare Rights Advice and Community Support Navigation Service for individuals and families.

**April 2016 - March 2017**

We received **437** referrals for Mental Health Services

Offered **2,008** hours of face-to-face bilingual and culturally sensitive Counselling sessions

Offered **1,047** individual hours of emotional and practical Mental Health Support sessions

Offered **4,442** hours of group activities/ group counselling sessions

We received **32 referrals** from One Hackney Programme for our Community Support Navigation service and provided more than **1,000** one to one/telephone support sessions to our clients

More than **5,000 people** benefited from Derman Services

We held more than **17,000** one-to-one / telephone support sessions for our clients during 2016-17

Advice service provided **1,489** hours of face-to-face / telephone Advice and Support sessions for **449** clients and enabled them to receive around **£536,000** as welfare payments during 2016-17

Our Health Advocates facilitated **8,682** Bilingual Health Advocacy sessions for **4,428** people in **13** different GP surgeries in Hackney